



## Hosted Services - Why?

A4 A2Z Hosting Services WHY-2020-1

### Not all hosting companies are created equal

We believe what sets us apart from our competitors is our willingness to provide superior service and ALWAYS go that extra mile. We are constantly improving our services to meet our clients requirements; as we want them to continue to be successful and we're here to provide that support and assistance. If you're launching your company's first ever website; expanding an existing one or managing a complex E-Commerce site.

#### 1 - Reliable Service

In order for us to continue to deliver a high level of service we have placed our servers at different locations across the UK and the US, which enables us to minimise any downtime to your website. Our servers are of the highest quality and rack-mounted and we NEVER overload them. This ensures we can continue to offer our clients the best level of support and is why you'll never need be worried about a hosting company disappearing by hosting on our platforms.

#### 2 - Responsive Personal Service

We have the expertise to resolve any issue, including telephones; live chat and email support. All issues are dealt with under 6 hours but typical within 30 minutes. We never outsource our IT support, it is all dealt with by our fully-qualified technicians. We pride ourselves on delivering a high level of personal service to ALL our clients; this is evident in the length of time many of our clients have remained with us. Our staff always ensure we meet the needs of our clients and keep them informed of progress and updates of any issues.

#### 3 - Monitoring and Security Upgrades

Our servers are constantly being upgraded with the latest software to ensure maximum protection. When first configuring our servers we customise them to create the utmost security. Our networks are monitored 24/7 so were aware of any attempts of hacking BEFORE they occur, which allows the system to close down to prevent any such attacks.

#### 4 - Ease Of Use

Our hosting platforms have been designed solely with the end-user in mind and we've therefore made the control panel easy to use. Our platforms are connected to a comprehensive customer service centre for added support. We also work extremely well with clients existing web-developers.

#### 5 - We offer what is sold

There are many hosting packages available on the market but we would always advise you choose the most appropriate package; this ensures you only pay for what you actual use. With other providers you will be offered packages offering unlimited disk space, bandwidth and email accounts but unfortunately these doesn't exist. With us you'll automatically be moved onto the cheapest package and be kept full informed. We also offer free backups, DNS support and Email integration. We will also if needed offer help to your web developers.

**A2Z Computing**

Smooth, stress free IT No Problem.

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Features	Mail Relay	DNS/E0	DNS/E1	G10/E2	G20/E5	G20/E10	G30/E15	G40/E20
Disk SSD Turbo Drives	✓	✓	✓	✓	✓	✓	✓	✓
Designed for hosting WP/HTML/etc				✓	✓	✓	✓	✓
Designed for hosting Ecommerce					✓	✓	✓	✓
cPanel Management Access			✓	✓	✓	✓	✓	✓
Designed for Webhosting Magento					✓	✓	✓	✓
Disk Quota (MB)	1024	5	1024	10240	20480	20480	30720	40960
Monthly Bandwidth Monitor (for attacks) Gb	1024	1	5	10	20	20	30	40
Max FTP Accounts	0	0	0	1	1	1	2	2
Max Email Accounts	0	0	1	2	5	10	15	20
Max Email Lists	0	0	2	4	6	10	15	20
Max Databases	0	0	0	2	2	4	6	8
Max Sub Domains	0	1	1	1	2	4	6	8
Max Parked Domains	0	4	4	8	10	15	20	30
Max Addon domains	0	1	1	4	8	16	20	25
Codes	1102023	1102000	1102006	1102001	1102002	1102003	1102004	1102005



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