

## What is Eagleye Remote Monitoring Network Support? And why choose it?

### What is Eagleye 24/7 Network Support from A2Z Computing?

Remote Monitoring is a service that provides you with the peace of mind that your network is being carefully monitored 24/7. Eagleye 24/7 is a small agent that we deploy on your server that feeds back information every 15 minutes to our servers that is then displayed on our monitoring screens situated throughout our building. Our engineers are watching these screens to identify if there is a problem developing. They are able to act quickly to resolve faults and in most cases before they turn into an issue that requires a costly fix. We are able to monitor, for example, backups, updates, hard drive space, anti-virus, intrusions, e-mail exchange and over all health of your infrastructure. We can also monitor desktops and provide a comprehensive asset tracking service which maps everything on your network.

Remote Monitoring Support contracts from A2Z have a whole wealth of attractions other than the comprehensive monitoring and preventative cost benefits. While companies are linked with A2Z in our Eagleye 24/7 solution you will enjoy unlimited telephone support, unlimited remote support, inclusive or reduced rate call outs (if you need any), option for our `client portal` where you can see an overview of your network and access to our partners special products and discounts. We operate a NO Contracts policy (unless you want one!) all we ask is a 30 day notice if you don't want our services. We also operate a referral scheme where you can introduce other clients to Eagleye 24/7 to get a reduction on your yearly renewal.

### Why choose Eagleye 24/7 Network Support from A2Z Computing?

*The true value of this service is un-measurable as no one can predict the future. However, if your back up has not run/completed and goes unnoticed, then you have a corruption or the hard drives fail for example it could cost thousands of pounds in downtime and/or data retrieval (if at all possible) – with Eagleye 24/7 the back up fail would be picked up immediately giving us the chance to take one manually. When we look at an example like this we can start to understand the true value of this service.*

Eagleye 24/7 can be used as a replacement or in conjunction with your existing setup to help streamline and identify ICT work loads therefore eliminating timely fault finding and costly remedial action. The pro active nature of Eagleye identifies errors for our engineers to remedy before they have caused you downtime and money.

With low, affordable monthly payments this is an ideal solution for any sized organisation looking for the security of knowing their business is in safe hands, having a reliable and fast acting ICT company on hand to serve your business cost effectively.

